



### **MANAGED SERVICES**

Organizations need an IT infrastructure that performs consistently while adapting to changing business requirements. Amzur's managed services ensure your applications, infrastructure, and digital platforms operate at optimal performance levels, allowing your internal teams to focus on strategic initiatives and business development.

#### What We Offer

#### **Core Capability**

#### Managed Infrastructure

## **Services**

## **Application Services**

## Managed

#### Managed **Testing Services**

#### **Disaster Recovery & Backup**

#### **Business Impact**

Comprehensive monitoring and support for cloud and on-premises environments, maintaining optimal uptime and performance through 24/7 operational oversight.

Application reliability, security, and user experience optimization through proactive maintenance, performance tuning, and

continuous monitoring.

End-to-end quality assurance, including functional, performance, and security testing using both manual and automated methodologies to accelerate deployment cycles.

Business continuity solutions featuring automated cloud-based backup systems and rapid failover capabilities to minimize operational disruption.

#### **Core Capability**

# Security & Compliance Operations

#### **Business Impact**

Regulatory compliance management for SOC 2, ISO 27001, HIPAA, and GDPR requirements through continuous risk monitoring and control implementation.

### **Custom Engagement Models**

Flexible service packages with defined SLAs that adapt to current infrastructure needs and future growth requirements.

#### Proven Value. Delivered.

### **EVoke Systems Infrastructure Monitoring**

Implemented comprehensive monitoring for EV charging networks, achieving full service restoration within 2 hours and reducing downtime risk by 40% through real-time dashboards and automated alerting.

## **Andesa Services IT Management**

Delivered consistent uptime while reducing security vulnerabilities through automated virtual machine management and centralized security controls, improving overall compliance posture.

## Financial Services Disaster Recovery

Implemented a multi-region cloud disaster recovery solution, decreasing system downtime by **95**% and reducing DR operational costs by **30**%.

### **Service Advantages**

- Our managed services combine certified technical expertise with industry best practices and emerging technology adoption.
- We maintain compliance with GDPR, HIPAA, SOC 2 Type II, ISO 27001:2013, and ISO 9001:2015 standards through established processes and controls.
- Service delivery includes scalable engagement models, transparent reporting with real-time operational insights, access to enterprise-grade platforms, and proactive security monitoring that protects IT assets while optimizing performance.and optimization guard your IT assets.

### **About Amzur**

Amzur Technologies provides managed infrastructure, application, and quality assurance services that support secure business scaling. Our approach combines global service delivery capabilities with enterprise compliance standards and measurable operational improvements.

We help organizations maintain reliable IT operations while reducing complexity and operational overhead, enabling focus on core business objectives and strategic growth initiatives.